Orthotics by Paromed Process – Techmed App

Podiatrist/Orthotist sees MSK patient

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Scans foot & fills in prescription form using Techmed app

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Submits via Techmed app 'cloud' icon and received email sent back by paromed

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Emails received before 12.00pm will be designed the day they are received.

E.g.:

- Email received Tuesday at 9.00am is designed on a Tuesday.

Emails received after 12.00pm will be designed the following day.

E.g.:

- Email received Monday at 6.00pm is designed on a Tuesday or,
- Email received Tuesday at 1.00pm is designed on Wednesday.

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Once designs are completed and sent to mill you will receive an email reply from paromed Support with:

- Design completed and sent to manufacture,
- Expected dispatch date,
- Query on any issues identified with scan quality or query on tech form.

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All designed orthotics will be sent to mill in the afternoon. Therefore, they will enter production the following day.

E.g.:

- File sent to mill at 2.30pm on a Monday will enter production on a Tuesday.

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Production operates on a 4-day manufacture to dispatch.

E.g.:

- File received on a Tuesday will be day 1 and therefore be dispatch on Friday (day 4),
- Delivery via Aus Post eParcel express.

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